

# COFFEE REGION AND CAUCA VALLEY

Ocampo Expeditions Birding & Wildlife



## About this trip

Embark on a 10-day birding tour designed for the most passionate birders, eager to expand their species lists with exciting new discoveries. This unique journey will take you through some of Colombia's most biodiverse regions, spanning the Coffee Region, the Valle del Cauca, and the Pacific Region. Each area is home to a variety of habitats, offering countless opportunities to spot rare and endemic species, perfect for those aiming to add new birds to their checklists.

We begin in the Coffee Region, a true haven for birdwatchers. Explore the renowned Río Blanco Reserve, a sanctuary for endemic species and elusive birds found within the dense forest. Next, the majestic Hacienda El Bosque will captivate you with its diversity of highland species. As we ascend, we'll reach the stunning Laguna Negra and the Brisas sector in the Los Nevados National Natural Park, where soaring Andean Condors and colorful hummingbirds will greet you against a backdrop of páramo landscapes and volcanic peaks.

The journey continues into the Valle del Cauca, a region famous for its rich biodiversity. Here, you'll delve into the natural surroundings of the Yotoco Reserve, where the tropical dry forest is home to a fascinating array of birds. As we move on, we'll explore the scenic landscapes of the Río Bravo and Laguna de Sonso, where the spectacle of waterfowl and migratory birds is simply unparalleled. Next, venture to Finca Doña Dora in the Anchicayá sector, known for species like the Toucan Barbet and the Crimson-rumped Toucanet. To top off the experience, immerse yourself in the magical cloud forests of San Antonio and Finca Bosque de Niebla Birding and Nature, nestled at kilometer 18. The mist and vibrant green forest provide a breathtaking setting for observing hummingbirds, tanagers, and raptors.

This tour not only offers the chance to significantly grow your bird species list, but also immerses you in the culture, landscapes, and biodiversity of Colombia, making each day an unforgettable experience for any birding enthusiast.



Coffee Region and Cauca Valley in Colombia

# Trip overview

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## What's included

- Transportation
- Lodging
 
Double accommodation
- Meals
 
From lunch on day 1 to breakfast on day 10
- Entrances
- Travel insurance
- Driver
- Expert Birding Guide
- Flights
- Laundry service
- Personal hygiene objects
- Room service
- Medical expenses
 
Which are not covered by our travel insurance
- Alcoholic beverages
- Activities
 
Which are not specified in the itinerary
- Trip extensions
- Tips

[View booking and trip details here](#)

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# Packages & Options

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## Available packages

**TOUR:** COFFEE REGION AND CAUCA VALLEY – SCHEDULED GROUP TOUR (JUNE 02 – 11, 2025)

Price Per Person

**USD \$3,045**

Deposit: USD \$913

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Single Room Supplement: USD \$658

**Note:** This is a group tour and will be considered confirmed once a minimum of 6 participants is reached, which will occur when each participant has paid a 30% deposit of the total tour price. Final confirmation of the tour will be provided 60 days prior to the tour's start date. **It is strongly recommended not to purchase flight tickets until official confirmation of the tour is received.**

[View booking and trip details here](#)

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# Itinerary

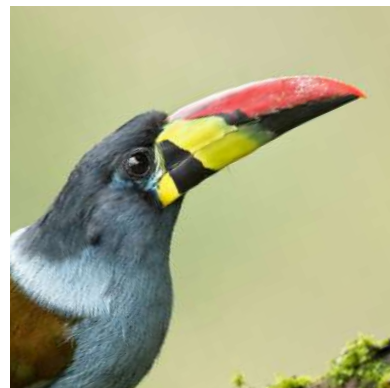
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## Day 01 Arrival in Pereira – Welcome to the Coffee Region

Upon your arrival at Matecaña International Airport (PEI) in Pereira, the Ocampo Expeditions team, consisting of one of our drivers and a professional birding guide, will be ready to welcome you to Colombia's renowned coffee region. From the airport, you will be transferred to **Hotel Quo Quality** in Manizales, approximately a one-and-a-half-hour drive.

Upon arrival at Hotel Quo Quality, you will enjoy a delicious lunch. Our guide will provide an introduction to the tour, outlining the locations you will visit and the bird species you may encounter, keeping in mind that sightings depend on nature's generosity. In the evening, you will dine and stay overnight at the hotel, allowing you to rest and prepare for the exciting days ahead.

**Hotel Quo Quality:** <https://quo.com.co/>



## Day 02 Exploring Rio Blanco Nature Reserve

Your day begins early with a departure from Hotel Quo Quality to the Rio Blanco Nature Reserve, a short 20-minute drive away. Located just 3 km from Manizales, Rio Blanco is an ideal spot for bird photography, boasting 4,932 hectares of cloud forest ranging from 2,150 to 3,700 meters above sea level. This reserve plays a crucial role in conserving the water supply for Manizales' residents and has historically recorded up to 517 bird species.

During your visit, you will explore ecological trails equipped with bird feeders attracting antpittas such as *Grallaria milleri*, *Grallaria rufocinerea*, and *Grallaria ruficapilla*. Breakfast and lunch will be enjoyed within the reserve, providing ample opportunities for photography amidst stunning natural backdrops. In the afternoon, you will return to Hotel Quo Quality in Manizales for dinner and overnight stay.

**Hotel Quo Quality:** <https://quo.com.co/>

**Rio Blanco Nature Reserve eBird Hotspot:** <https://ebird.org/hotspot/L2241379/bird-list>



[View booking and trip details here](#)

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# Itinerary

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## Day 03 Hacienda El Bosque – A Birdwatcher’s Paradise

On this exciting day, you will embark early in the morning from Hotel Quo Quality to Hacienda El Bosque, one of the premier birding sites in Colombia’s coffee region. Here, you’ll have the opportunity to spotting stunning species, including the *Grallaricula lineifrons*, *Ensifera ensifera*, *Buthraupis montana*, and many more, with a remarkable record of up to 314 bird species documented in this area.

Breakfast and lunch will be served at Hacienda El Bosque, allowing you to savor the local flavors while surrounded by breathtaking scenery. In the afternoon, you’ll return to Hotel Quo Quality for dinner and overnight stay.

**Hacienda El Bosque eBird Hotspot:** <https://ebird.org/hotspot/L7816358>



## Day 04 Birding in Laguna Negra and Brisas Zone (Los Nevados National Park)

This day will start with an early departure from Hotel Quo Quality to Los Nevados National Park, where you'll visit two key birding hotspots. The first stop will be Laguna Negra, where you can observe species such as *Cinclodes excelsior*, *Oxyura ferruginea andina*, *Anas andium andium*, *Catamenia homochroa*, and *Asthenes flammulata*. The second stop will be the Brisas zone, known for birds like *Atlapetes pallidinucha*, the stunning *Oxypogon stuebelii* (a highlight), *Geranoaetus melanoleucus*, *Ochthoeca fumicolor*, and *Asthenes flammulata*.

After birding in Los Nevados National Park, we will embark on a scenic 5-hour journey to **La Huerta Hotel** in Calima, Valle del Cauca, where we will enjoy dinner and rest for the evening.

**Laguna Negra eBird Hotspot:** <https://ebird.org/hotspot/L4979884/bird-list>

**Brisas Sector eBird Hotspot:** <https://ebird.org/hotspot/L5069164>



[View booking and trip details here](#)

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# Itinerary

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## Day 05 Birdwatching in Yotoco Forest Reserve

Your day begins early with a departure from Hotel La Huerta to the Yotoco Forest Reserve, a protected area managed by the National University of Colombia since 1959. Spanning 559 hectares, Yotoco boasts one of Colombia's highest biodiversities, home to over 350 bird species, including the Cauca Guan, as well as howler monkeys, armadillos, various orchids, and more. This reserve serves as a research hub for scientists, researchers, educators, and students alike.

After a morning of birdwatching, you will return to **Hotel La Huerta** for lunch. The afternoon offers flexibility—you can choose to continue exploring the hotel's trails in search of more birds, relax, organize your photos, or back up your photographs. Dinner and overnight accommodations will again be at Hotel La Huerta.

**Yotoco Reserve eBird Hotspot:** <https://ebird.org/hotspot/L465354>



## Day 06 Exploring the Río Bravo Reserve

After a restful night at La Huerta Hotel, you will head out to the Río Bravo Reserve, a critical conservation area that hosts 522 bird species, including endangered ones such as the Crested Eagle (*Spizaetus isidori*) and the Guacharaca (*Penelope ortonii*). The reserve's rich ecosystems are also home to 105 mammal species, 56 amphibian species, and 59 reptile species, many of which are also at risk.

During your visit, you will have the opportunity to observe an impressive array of birdlife in one of Colombia's most ecologically diverse regions. After the excursion, you will return to Hotel La Huerta for lunch. The afternoon is free for you to relax or continue birdwatching on the hotel's grounds. Dinner and accommodations will be provided at La Huerta once again.

**Río Bravo Reserve eBird Hotspot:** <https://ebird.org/hotspot/L5588872>



[View booking and trip details here](#)

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# Itinerary

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## Day 07 Discovering Laguna de Sonso – A Wetland Paradise

Today, you will depart from Hotel La Huerta and head towards the Laguna de Sonso, approximately a 35-minute drive away. Here, you will have breakfast and lunch at the Horned Screamer Research Center. The Sonso Lagoon is the main wetland in the Cauca River floodplain and is renowned for its high concentration of resident and migratory birds, including species such as the Horned Screamer.

The terrestrial exploration of the lagoon will allow you to observe a variety of wetland and shoreline bird species in their natural habitat. The Sonso Lagoon also serves as a regulatory basin for the Cauca River's floods and is the last substantial remnant of the native lagoon ecosystem in the Valle del Cauca, supporting various local communities.

After your morning of birdwatching, you will travel to [La Araucana Lodge](#). This lodge offers extreme comfort, catering to birdwatchers from around the world with its luxurious infrastructure, delicious cuisine, and excellent bird photography opportunities. Dinner and overnight accommodations will be at La Araucana Lodge.

**Sonso Lagoon eBird Hotspot:** <https://ebird.org/hotspot/L465353>



## Day 08 Birdwatching at Finca Doña Dora

The day begins early with a departure from La Araucana Lodge to Finca Doña Dora, located in El Queremal. This site is a favorite among local and international birders, thanks to its large ficus tree that attracts numerous bird species when fruiting. At Finca Doña Dora, you can observe a wide range of birds, from tanagers and toucanets to Torrent Ducks and the Barred Hawk.

The finca also tells an inspiring story of perseverance and dedication, featuring stunning bird murals painted by tourism agencies and international birders. After a day filled with birdwatching, you will return to La Araucana Lodge for a relaxing evening.

**Finca Doña Dora eBird Hotspot:** <https://ebird.org/hotspot/L4375590>



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[View booking and trip details here](#)

# Itinerary

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## Day 09 San Antonio Cloud Forest and Bosque de Niebla Birding Nature Reserve

Today, you will depart from La Araucana Lodge to visit the San Antonio Cloud Forest, a natural treasure located just 10 minutes from the hotel. This enchanting cloud forest is home to approximately 360 bird species, including the Semicollared Hawk and the Long-billed Gnatwren, set within a magical environment rich in biodiversity and beautiful orchids.

After exploring the cloud forest, you will visit the Bosque de Niebla Birding and Nature Reserve located at Kilometer 18. Here, you can observe up to 270 bird species thriving in the humid, high-altitude forest environment. After a morning filled with birdwatching, you will return to La Araucana Lodge for dinner and overnight accommodations.

**San Antonio Cloud Forest eBird Hotspot:** <https://ebird.org/hotspot/L465406>

**Bosque de Niebla Birding and Nature Reserve eBird Hotspot:**  
<https://ebird.org/hotspot/L7827417>



[View booking and trip details here](#)

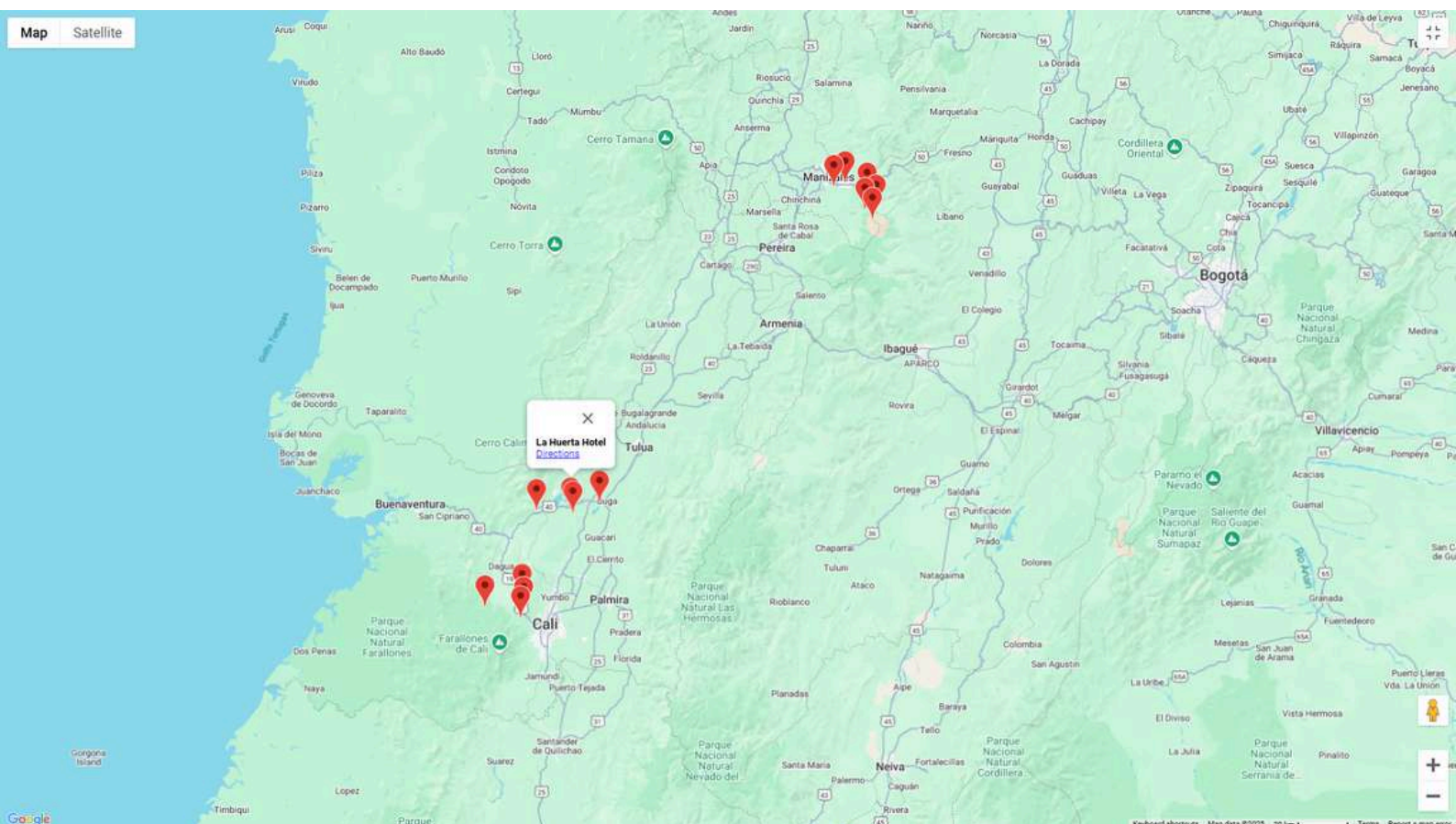
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# Itinerary

## Day 10 Departure

After breakfast at La Araucana Lodge, you will be transferred directly to Alfonso Bonilla Aragón International Airport in Cali for your departure flight. We would like to extend our heartfelt thanks for choosing Ocampo Expeditions for your birdwatching adventure in the Valle del Cauca. We hope your experience has been rewarding and memorable, filled with unique bird sightings and unforgettable moments. Safe travels!



[View booking and trip details here](#)

# About us

## OCAMPO EXPEDITIONS BIRDING & WILDLIFE TOURS

We are Ocampo Expeditions, a birdwatching and wildlife watching company, passionate about conservation and the natural beauty of Colombia. We work with the purpose of contributing to the conservation of bird species and the environment through photography and nature tourism.

Our vision at Ocampo Expeditions is to be leaders in promoting the conservation of the environment and fauna, focusing especially on the birds of Colombia. We strive to show the rest of the world the incredible natural wealth that our country is home to and convey the importance of its preservation.

Our mission is to offer unique and authentic nature tourism experiences, while promoting sustainable and responsible practices. We deeply value the conservation of the environment and species, while striving to provide our customers with the best memories and experiences possible. At Ocampo Expeditions, we are guided by a series of core values.

First of all, we are committed to conserving the environment and wildlife, focusing on the protection of birds and their natural habitats. In addition, we are proud to show the rest of the world the natural wealth of Colombia and change perceptions about our country, moving away from negative stereotypes and highlighting the diversity and beauty of our landscapes.

We specialize in birdwatching and offer more than just birding tours. We strive to provide our clients with the opportunity to capture exceptional images of birds and wildlife in their natural environment. Our team is made up of passionate bird experts and local guides who know the best places and times for stunning photography.

At Ocampo Expeditions, we are excited that, through responsible tourism and nature photography, we can contribute to the conservation of ecosystems in Colombia. In addition, we generate employment in local communities and contribute to positioning Colombia as a truly important tourist destination in the world.

Join us on this exciting bird and nature discovery adventure. Let us showcase Colombia's incredible biodiversity and help each other protect and appreciate our natural environment!



[View booking and trip details here](#)

# Terms and conditions

Update version: January 22, 2024

This page contains a number of key points that you should be aware of when signing up for a tour.

## TRIP PRICING

The price of the trip includes all transfers, accommodation, trip materials and the services of a trip-leader, the cost of entry to the Parks and reserves mentioned in the itinerary, as well as the meals included in the final itinerary. The price represents a complete package; itemized pricing is not available. Flights between your home and the initial and final destinations of the excursion are not included. The domestic flights required by the itinerary are almost always included in the price of the trip, however, there are some exceptions in which it is worthwhile to combine them with the purchase of an international flight. All flights, whether included or excluded in the price of the trip, will be indicated in the final itinerary. Trip costs as with exit taxes, passports, visas, immunizations, insurance, medical costs, evacuations, optional excursions, room service, drinks, laundry services, baggage excess, tips, telephone calls and expenses of a purely personal nature or derived from the delay or extension of a trip due to forces beyond our control are not included. Routine advice about meals is included, but that advice given by porters, drivers, leaders and/or local guides is not included. If you have any questions about the inclusion of tips for any article of value, please do not hesitate to contact us.

All payments must be made through the Wetravel payment platform. Each client is responsible for complying with the terms and conditions set by such payment portal and for holding OCAMPO EXPEDITIONS harmless from any claims the tour client may bring against Wetravel in relation to the use of this platform. OCAMPO EXPEDITIONS shall not be liable for lost, incomplete, canceled, rejected, or partial registrations or payments, bank fees, or taxes incurred through the use of this platform.

## TRIP PRICE INCREASES

As a result of the possibility of many circumstances beyond our control, the total cost of the trip is subject to change, although this is only as a last resort. Participants will be notified if any change in the cost of the trip is incurred. OCAMPO EXPEDITIONS does everything possible to anticipate cost increases for services in each area in which we operate, but when there are unexpected increases, we reserve the right to increase our price by 10% of the trip price. If further increases are required, participants may withdraw from the tour without incurring cancellation penalties.

If you would like to avoid the cost of a single room (individual supplement), we will try to find you a roommate, but please consider that this is not always possible and that, should we be unable to find an adequate roommate, you will be asked to pay the individual supplement. Please have in mind that your accommodation preferences will be respected as far as possible but cannot be guaranteed. In some remote locations (for example in field stations), this is not always possible, and the arrangements put in place must be adjusted to. When OCAMPO EXPEDITIONS is aware of these situations, participants will always be informed before booking. When an unexpected change is necessary (particularly in remote locations where communication is difficult), the lack of availability in a hotel or lodging in particular is not usually informed with prior notice and is only discovered upon arrival. In these circumstances, your leader will do everything possible to satisfy the preferences of the group.

## CHANGES TO ITINERARY OR LEADER

OCAMPO EXPEDITIONS reserves the right to make changes to the tour should the need arise due to unexpected circumstances. If the leader/guide on the trip decides that it is better to divert from the activities described in the trip program, they will take reasonable steps to substitute in a new activity of interest and comparable satisfaction to the participants on the trip. If significant changes are necessary prior to beginning a tour, the participants will be informed. If we are forced to make a change to the itinerary or way of operating for any reason, such as airline strikes, weather, political disturbances, the additional costs, whatever they may be, will be the responsibility of the participants.

Finally, OCAMPO EXPEDITIONS reserves the right to assign or substitute any of its leaders to any tour.

## GROUP SIZE

The maximum appropriate group size in order to enjoy a tour depends a great deal on the location and the type of habitats to be visited. In the established trips, the maximum number per group is ten (10), when there are more than ten (10) participants, a second leader will be provided. On trips in which the majority of the time is spent in forest environments, the maximum group size tends to be between eight (8) and ten (10) participants on the tour, with one leader. Personalized tours may be arranged upon request with a participant-leader ratio matching the clients' wishes.

## Terms and conditions

### MEDICAL ATTENTION

All trip applicants with medical problems and/or conditions that could interfere with or limit their participation on the tour, or with contagious diseases are required to inform us of this in advance. The trip leader/guide, as well as OCAMPO EXPEDITIONS, have the right to disqualify any person from certain activities at any time, if they have reason to believe that the person is not able to participate safely in the activity or that their participation may pose a risk to the participant, other people, the leader/guide, and/or the development of the tour. OCAMPO EXPEDITIONS does not guarantee that there will be a doctor on any trip in particular and does not assume any responsibility for the provision of medical attention. If a participant is injured or falls ill, OCAMPO EXPEDITIONS or the trip leader/guide may, in good faith and at the participant's expense, arrange for medical evacuation or other emergency services. This assistance will be provided in good faith, but it does not imply any responsibility on the part of OCAMPO EXPEDITIONS for the outcome of such services. OCAMPO EXPEDITIONS will not be held liable under any circumstances for the result of such assistance.

### RESTRICTIONS AND PARTICIPATION

Our tours typically do not involve truly strenuous activity, but if this cannot be avoided, it will be clearly stated in the tour details. However, participants are expected to undertake moderate walks of several kilometers per day, sometimes on uneven or slippery surfaces, in order to fully engage in the activities that are part of the excursion. To accommodate the needs of birdwatchers of all levels, our tours sometimes involve long days in the field and long-distance travel. It is recommended to follow all the guidelines provided at both the time of tour registration and at the start of the tour regarding clothing, footwear, hats, and the use of repellents or sunscreen to help mitigate the risks of injury or incidents. Nevertheless, each participant is responsible for their own actions and for adhering to or not following the given recommendations.

### LEGAL DISPUTES

In the event of any legal dispute related to the services provided by OCAMPO EXPEDITIONS, such disputes will be resolved in accordance with the laws of the Republic of Colombia. All legal actions must be brought and resolved in Colombian courts, and the parties agree to submit to the exclusive jurisdiction of these courts for the resolution of any disputes or claims.

### AUTHORITY OF THE TRIP LEADER / GUIDE

Please allow the trip leader / guide know about any problem or dissatisfaction. He / she will usually be able to remedy the situation. If it is necessary to change the schedule, he / she will normally consult the trip participants, however, should a change be necessary for reasons of safety or the adequate management of the trip, the leader's decision is final. OCAMPO EXPEDITIONS assumes no responsibility for participants who break the laws or rules of any place visited, that can be considered prejudicial to the safety or well-being of others on the trip, or whose conduct impedes the operation of the trip or the rights, wellbeing or enjoyment of the other participants on the trip. Such a person may be asked to abandon the trip immediately and OCAMPO EXPEDITIONS will not be responsible for any additional cost incurred by a person excluded from participating in a trip, including, among others, the costs of land and/or air transport.

### DOCUMENTATION

A Passport valid for at least 6 months after the date of travel is required for all trips. It is the responsibility of the traveler to determine the requirements of their visa for all destinations and countries visited as part of a tour, however, OCAMPO EXPEDITIONS may assist you guiding with this task.

### SPECIES SIGHTING

At OCAMPO EXPEDITIONS, we make our best effort for our clients to observe as many species as possible during the tour. However, these are wild animals, and we cannot guarantee their appearance. We do not promise or ensure the sighting of any particular species. Species sightings depend on the climate, location, and nature—factors beyond our control.

The submission of eBird lists, checklists, photographs, or related material mentioning or showing species does not make us responsible if these species are not observed during the tour. OCAMPO EXPEDITIONS does not guarantee or assure the sighting of any specific species, but we will strive to offer the best possible experience.



# Terms and conditions

## IMMUNIZATIONS FOR COLOMBIA

We assume that you are up-to-date with your vaccinations. A vaccination certificate is not required upon entry to Colombia, however, it is important to bear in mind these recommendations:

- There are no big problems with mosquitos in the majority of reserves.
- Typhoid Fever and Hepatitis A vaccinations are recommended.
- Yellow fever is very rare in Colombia.
- Malaria is present in many low-lying areas in Colombia. Although it is not known to exist close to any of our reserves, it is present in some cities in the Western, Central and Eastern Andes regions, Magdalena, Santa Marta, Guajira and Chocó. In these areas it is best to reduce the number of insect bites by wearing long-sleeved shirts and trousers, and using insect repellent especially at sunrise and sunset.
- Dengue, although not frequent, is also a possibility and once again it is recommended to try and reduce the risk of insect bites and take into account the symptoms of this fever.
- Leishman's disease, transmitted by bites from sand-flies is also a remote possibility in low-lying areas and, once more, visitors should learn the symptoms. There have only been rare cases in the communities in the Magdalena Valley, but not within the reserve.
- Chiggers (mites) are found in long Grass around the Caribbean coast away from major routes. Cover your legs, trousers, shoes and waist with insect repellent.

## CANCELLATION BY OCAMPO EXPEDITIONS

At OCAMPO EXPEDITIONS, we strive to proceed with our tours even when only a few participants have registered. Canceling a tour is always a last resort for us.

## POLICIES FOR CANCELLATIONS AND REFUNDS

We require written notification of any cancellation, which will have effect upon receipt. If you need to cancel your booking, you must inform us immediately by e-mail ([ocampo.wpe@gmail.com](mailto:ocampo.wpe@gmail.com)) and we will confirm your cancellation. Depending on the date on which we acknowledge your notice of cancellation, cancellation fees will apply per person. In furtherance of this, the cancellation policies of OCAMPO EXPEDITIONS are laid out as follows:

### 1. Definition of Tour Confirmation

For both group and private tours, the tour is not considered confirmed until the required conditions are met.

- **Group Tours:** A group tour is considered confirmed when the minimum number of participants is reached (minimum 6 participants per tour), and all clients are notified of the confirmation, which occurs no later than 60 days before the start of the tour.
- **Private Tours:** A private tour is considered confirmed as soon as the 30% deposit has been received.

### 2. Cancellation by the Traveler

#### 2.1 Group Tours

- **Before the tour is confirmed:** No cancellation fees will apply, and the full deposit will be refunded.
- **After the tour is confirmed:** No refunds will be given. This includes deposits, partial payments, and full payments.

#### 2.2 Private Tours

The following cancellation fees will apply based on the date of cancellation:

- **More than 90 days before the start of the tour:** \$500 cancellation fee, unless we can fill your spot with another participant. If we fill the spot, the cancellation fee will be waived.
- **89–60 days before the start of the tour:** \$700 cancellation fee, unless we can fill your spot. If we fill the spot, the cancellation fee will be waived.
- **From 59 days before the start of the tour:** No refunds will be given, and all payments will be forfeited. Full payment is required no later than 60 days prior to departure. If full payment is not received by this date, you will be notified by email.

## Terms and conditions

### 3. Postponement Due to External Factors

If the tour cannot be carried out due to external factors such as pandemics, political issues, natural disasters, security concerns, or other unforeseen circumstances beyond our control

- OCAMPO EXPEDITIONS S.A.S. reserves the right to postpone the tour. The tour will be rescheduled to a future date when conditions improve, ensuring that the client's booking remains valid.
- If the client prefers a refund instead of rescheduling, the refund process will follow the same terms outlined in the "Cancellation by the Traveler" clause.
- This policy applies only after the tour is confirmed.

### PHOTOGRAPHS AND TOUR MATERIALS

OCAMPO EXPEDITIONS reserves the right to use any photographs or videos taken during the tours for promotional purposes. If you do not wish to appear in such materials, please inform us in writing before the start of the trip.

### LIMITATION OF LIABILITY

OCAMPO EXPEDITIONS acts as an intermediary between service providers (airlines, hotels, transportation) and participants. We are not responsible for accidents, losses, injuries, delays, cancellations, or damages caused by the actions or negligence of third parties, natural forces, or situations beyond our control. In any case, if an incident occurs due to OCAMPO EXPEDITIONS' fault or willful misconduct, and if a court determines our liability for our actions or omissions toward the tour client, our liability will be limited to the amount paid by the client for the mentioned tour. This is a situation that the client understands and accepts by agreeing to these terms and conditions.

### TOUR EXTENSIONS DUE TO CIRCUMSTANCES BEYOND THE CONTROL OF OCAMPO EXPEDITIONS SAS

If the tour is affected by circumstances beyond the control of OCAMPO EXPEDITIONS SAS, such as road blockages, landslides, strikes, natural disasters, or other unforeseen events that disrupt the normal itinerary, the following provisions will apply:

#### Temporary Tour Extension

If the situation is temporary and requires the tour to be extended, participants will have the option to cover the additional costs incurred, including but not limited to lodging, meals, transportation, and staff remuneration for OCAMPO EXPEDITIONS SAS. These costs must be collectively covered by the participants to allow the tour to resume once the adverse conditions subside.

#### Early Termination Option

If the situation persists for an extended period and participants choose not to continue the tour, they may opt to terminate their participation without incurring additional costs beyond those already incurred up to the moment of their decision.

#### Refund Policy

Once the tour has commenced, OCAMPO EXPEDITIONS SAS will not issue refunds due to circumstances beyond its control, as these are unforeseen and unavoidable situations.

#### Commitment to Minimizing Additional Costs

While this clause is intended to protect OCAMPO EXPEDITIONS SAS legally, we are committed to doing everything possible to reduce the additional costs caused by extended days. This includes recommending more affordable accommodations for our staff, reducing administrative expenses, and optimizing resources to minimize the financial impact on participants.



## Privacy policy

This Privacy Policy establishes the terms under which OCAMPO EXPEDITIONS SAS, the company that operates the website [www.ocampoexpeditions.com](http://www.ocampoexpeditions.com), uses and protects the information provided by its users when using its website. This company is committed to the security of its users data. When we ask you to fill in the fields of personal information with which you can be identified, we do so ensuring that it will only be used in accordance with the terms described here. This Privacy Policy may change over time or be updated.

As the owner of the personal data captured in this form, I freely, previously, expressly, explicitly, and informedly authorize OCAMPO EXPEDITIONS SAS, a commercial company identified with NIT. 901.882.588-0 and domiciled at Calle 45 A #120-44, in the city of Cali, Valle del Cauca, Colombia, PBX: +57 3168880202, website [www.ocampoexpeditions.com](http://www.ocampoexpeditions.com), hereinafter "OCAMPO EXPEDITIONS SAS" in its capacity as responsible for the Statutory Law 1581 of 2012 on Personal Data Protection, to capture, store, organize, use, process, delete, anonymize, dissociate, transmit, and transfer to third parties within and outside the national territory and generally to carry out the processing of my personal data, including personal data, to apply the purposes described below:

1. Register your data in our customer database.
2. Process your order and comply with legal obligations.
3. Provide you with relevant marketing such as personalized offers, invitations to events in our stores, catalogs or information about our collections, and generally send you digital advertising and special offers from OCAMPO EXPEDITIONS SAS. The aforementioned activities may be carried out through the sending of emails, SMS, MMS, messages through social networks (RRSS), instant messaging services, and applications, as well as through phone calls.
4. Transfer your personal data to third-party commercial allies, affiliates, parent companies, and subsidiaries of OCAMPO EXPEDITIONS SAS.

**RIGHTS OF THE DATA SUBJECTS:** As the owner of your personal data, you have the right to:

- (i) Access the data provided that has been subject to processing free of charge.
- (ii) Know, update, and rectify your information regarding partial, inaccurate, incomplete, fragmented data that leads to error, or those whose processing is prohibited or has not been authorized.
- (iii) Request proof of the authorization granted.
- (iv) File complaints with the Colombian Superintendence of Industry and Commerce (SIC) for violations of the provisions of the current regulations.
- (v) Revoke the authorization and/or request the deletion of the data, provided there is no legal or contractual duty that prevents their elimination.
- (vi) Refrain from answering questions about sensitive data. Responses regarding sensitive data or data of children and adolescents will be optional. You may exercise your rights at any time by sending an email to the mailbox: [ocampo.wpe@gmail.com](mailto:ocampo.wpe@gmail.com) or by sending a written communication addressed to our Data Protection Officer at Calle 45 A #120-44, Cali, Valle, Colombia. Indicate or communicate in the subject: "Consultation or Complaint Statutory Law 1581 of 2012".

### OBJECTIVE

In order to comply with the Political Constitution of Colombia, Law 1581 of 2012, and its regulatory decrees, this document aims to inform all Holders of personal information collected, processed, and stored by OCAMPO EXPEDITIONS SAS about the purpose of the Processing of their data, the data protection policy, the Responsible Party for the Processing of their data, and the process to follow in case they need to exercise their rights as Data Holders. The right to HABEAS DATA is the right of every person to know, update, and rectify the information that has been collected about them in public or private databases, and it guarantees all individuals the ability to make decisions and control their personal information.

Thus, OCAMPO EXPEDITIONS SAS, committed to respecting the personal data of its shareholders, investors, collaborators, consumers, clients, and suppliers, provides this personal data protection policy to protect their privacy and to recognize their right to know, update, or request the information archived about them in databases collected by OCAMPO EXPEDITIONS SAS in the course of its social purpose and in compliance with the laws governing each of the cited relationships.

# Privacy policy

## SCOPE

This policy applies to the Processing of personal databases in which OCAMPO EXPEDITIONS SAS acts as the Responsible Party or Processor. All activities within the company related to the collection and/or Processing of personal databases must comply with the provisions of this document.

## DEFINITIONS

- Authorization: Consent that the Data Holder gives, prior, express, and informed, for a third party to carry out the Processing of their personal data.
- Personal Database: Any organized set of personal data that is subject to Processing.
- Personal Data Lifecycle: Refers to the process of collecting, storing, classifying, analyzing, using, transferring, retaining, and destroying personal data.
- Database Custodian: The individual who has custody of the personal database within OCAMPO EXPEDITIONS SAS.
- Personal Data: Any information linked or that can be associated with one or more specific or determinable natural persons.
- Public Data: Data that is not semi-private, private, or sensitive. Public data includes, among others, data related to the civil status of individuals, their profession or trade, and their status as a merchant or public servant. By nature, public data can be contained, among others, in public records, public documents, gazettes, official bulletins, and duly executed judicial sentences that are not subject to confidentiality.
- Sensitive Data: Data that affects the privacy of the Data Holder or whose misuse can lead to discrimination, whether because it reveals racial or ethnic origin, political orientation, religious or philosophical convictions, membership in unions, social organizations, human rights organizations, promotes the interests of any political party, or guarantees the rights and guarantees of opposition political parties, as well as data related to health, sexual life, and biometric data.
- Processor: A natural or legal person, public or private, who, alone or in association with others, carries out the Processing of personal data on behalf of the Responsible Party.
- Privacy Notice: A verbal or written communication generated by the Responsible Party, directed to the Data Holder for the Processing of their personal data, through which they are informed about the data Processing policies that will be applicable, how to access them, and the purposes of the intended Processing of personal data.
- Principles for Data Processing: These are the fundamental rules, of legal and/or jurisprudential order, that inspire and guide the Processing of personal data, from which actions and criteria are determined to resolve potential conflicts between the rights to privacy, Habeas Data, and personal data protection, and the right to information.
- Responsible Party for Processing: A natural or legal person, public or private, who alone or in association with others, decides on the Database and/or the Processing of data.
- Data Holder: The natural person whose data is subject to Processing.
- Processing: Any operation or set of operations on personal data, such as collection, storage, use, circulation, or deletion of these.
- Transfer: The transfer of data occurs when the Controller and/or Processor of personal data, located in Colombia, sends the information or personal data to a recipient who is also a Controller of the Processing and is located inside or outside of Colombia.
- Transmission: Processing of personal data that involves the communication of the same within and outside of Colombia when the purpose is the execution of Processing by the Processor on behalf of the Controller.

# Privacy policy

## PRINCIPLES FOR THE PROCESSING OF PERSONAL DATA

The principles indicated in this article are the guidelines that will be respected by OCAMPO EXPEDITIONS SAS in the processes of collection, storage, use, and management of personal data:

**Principle of Purpose:** The Processing must comply with a legitimate purpose in accordance with the Constitution and the law, which must be informed to the Data Subject. Thus, the Processing of personal data within OCAMPO EXPEDITIONS SAS will be carried out: within the framework of contractual legal relationships established with its various stakeholders; within the framework of the law when Processing must be carried out by legal mandate; and in accordance with the purpose previously expressed to the Data Subject in cases where Processing is carried out on a one-time basis.

**Principle of Freedom:** Processing can only be carried out with the prior, express, and informed consent of the Data Subject. Personal data cannot be obtained or disclosed without prior authorization, or in the absence of a legal or judicial mandate that releases the consent.

**Principle of Truthfulness or Quality:** The information subject to Processing must be truthful, complete, accurate, updated, verifiable, and understandable. The Processing of partial, incomplete, fragmented, or misleading data is prohibited.

**Principle of Transparency:** In the Processing, the right of the Data Subject to obtain from the Controller or the Processor, at any time and without restrictions, information about the existence of data concerning them must be guaranteed.

**Principle of Restricted Access and Circulation:** The Processing is subject to the limits derived from the nature of personal data, the provisions of Law 1581 of 2012, the Constitution, and other complementary norms. In this sense, Processing can only be carried out by persons authorized by the Data Subject and/or by persons provided for by law.

Personal data, except for public information, cannot be available on the internet or other means of mass dissemination or communication, unless access is technically controllable to provide restricted knowledge only to the Data Subjects or authorized third parties.

**Principle of Security:** The information subject to Processing by the Controller or Processor must be handled with the necessary technical, human, and administrative measures to provide security to the records, preventing their adulteration, loss, consultation, unauthorized or fraudulent use or access.

**Principle of Confidentiality:** All persons involved in the Processing of personal data that are not of a public nature are obliged to guarantee the confidentiality of the information, even after their relationship with any of the tasks that comprise the Processing has ended.

## OCAMPO EXPEDITIONS SAS' DUTIES TOWARDS PERSONAL DATA SUBJECTS

In accordance with Article 17 of Law 1581 of 2012, OCAMPO EXPEDITIONS SAS, acting as the Controller of the data, must fully comply with the following duties:

- Guarantee the Data Subject, at all times, the full and effective exercise of the right of Habeas Data.
- Request and retain, under the conditions provided in this document and the law, a copy of the respective authorization granted by the Data Subject.
- Clearly and sufficiently inform the Data Subject about the purpose of the collection of their personal data and the rights they have by virtue of the granted authorization. For this, OCAMPO EXPEDITIONS SAS must design a strategy through which, for each event, mechanism, or data request made, it will inform the Data Subjects about the respective processing. Some of these means may include sending text messages, filling out physical forms, or through OCAMPO EXPEDITIONS SAS's web pages, among others.
- Retain the information under the necessary security conditions to prevent its adulteration, loss, consultation, unauthorized or fraudulent use or access.
- Ensure that the information provided to the Processor is truthful, complete, accurate, updated, verifiable, and understandable.
- Update the information, promptly communicating to the Processor all updates regarding the data previously provided and adopting the necessary measures to keep the information provided to the Processor updated.
- Rectify the information when it is incorrect and communicate the relevant changes to the Processor.
- Provide the Processor, as the case may be, only data whose Processing is previously authorized in accordance with the provisions of this law.
- Require the Processor to always respect the security and privacy conditions of the Data Subject's information.
- Process the inquiries and claims made by the Data Subjects or their successors in the terms indicated in Law 1581 of 2012 and ratified in this policy.
- Inform the Processor when certain information is under dispute by the Data Subject, once the claim has been submitted and the respective process has not been completed.
- Inform the Data Subject upon request about the use of their data.
- Inform the data protection authority (SIC) when there are violations of security codes and risks in the administration of the Data Subjects' information.
- Comply with the instructions and requirements issued by the SIC.

# Privacy policy

## DUTIES OF DATA PROCESSORS OF PERSONAL DATA

According to Article 18 of Law 1581 of 2012, Data Processors must fully comply with the following duties:

- Guarantee the Data Subject the full and effective exercise of the right to habeas data at all times.
- Maintain information under necessary security conditions to prevent its alteration, loss, unauthorized or fraudulent consultation, use, or access.
- Timely update, rectify, or delete data as provided in this policy.
- Update information reported by OCAMPO EXPEDITIONS SAS within five (5) business days from receipt.
- Handle inquiries and claims made by Data Subjects as provided in this policy.
- Record in the database the legend "claim in process" as established in this policy.
- Insert in the database the legend "information under judicial discussion" once notified by the competent authority about judicial processes related to the quality of personal data.
- Refrain from circulating information that is being disputed by the Data Subject and whose blocking has been ordered by the Superintendence of Industry and Commerce (SIC).
- Allow access to information only to persons who are authorized to access it.
- Inform the Superintendence of Industry and Commerce (SIC) when there are violations of security codes and risks in the administration of Data Subjects' information.
- Comply with the instructions and requirements issued by the Superintendence of Industry and Commerce.

## PROCEDURE FOR DATA SUBJECTS WISHING TO EXERCISE THEIR RIGHTS

In compliance with Law 1581 of 2012 and its regulatory decrees, the following procedure is presented for Data Subjects to exercise their rights and file complaints or claims.

When the Data Subject wishes to exercise their rights, the request must be submitted in writing, either physically or digitally, via email to [ocampo.wpe@gmail.com](mailto:ocampo.wpe@gmail.com) or by visiting OCAMPO EXPEDITIONS SAS's facilities located at Calle 45 A #120-44 in the city of Cali.

a. The request must contain the following information:

- Name of the Data Subject and their representatives, if applicable.
- Specific and precise request for information, access, update, rectification, cancellation, opposition, or revocation of consent. In each case, the request must be reasonably substantiated for OCAMPO EXPEDITIONS SAS, as the Data Controller, to answer.
- Physical and/or electronic address for notifications.
- Documents supporting the request.
- Request duly signed by the Data Subject. If the Data Subject is represented by a third party, the request must be accompanied by the respective power of attorney, which must have a notarized signature and content. The representative must also prove their identity as indicated.

b. If any of the mentioned information is missing, OCAMPO EXPEDITIONS SAS shall notify the interested party within five (5) days of receiving the request, so that it can be corrected. If the required information is not provided within two (2) months, the request will be considered withdrawn. If the recipient of the claim is not competent to resolve it, they will forward it to the appropriate party within a maximum of two (2) business days and inform the interested party. Once the complete claim is received, a legend stating "claim in process" and the reason for it will be included in the database within no more than two (2) business days. This legend must be maintained until the claim is resolved. OCAMPO EXPEDITIONS SAS may provide physical and/or digital formats for exercising this right, indicating whether it is a query or a claim.

c. If the request is to know or consult personal data, the request must specify this right that needs to be exercised as the Data Subject.

d. If the request is to update personal data, the request must specify which data needs to be updated, indicating the previous data and the updated data.

e. If the request is to cancel or oppose the processing of data, the request must specify which data needs to be deleted from our databases.

f. If the request is to file a claim with the organization, the letter must specify the description of the events that give rise to the claim and the corresponding documentation that supports the claim.

g. OCAMPO EXPEDITIONS SAS will receive the request and respond within the timeframes defined in this document.

h. In cases where OCAMPO EXPEDITIONS SAS acts as the Data Processor, it will inform the Data Subject or interested party of this situation and communicate the request to the Data Controller, so that the latter can respond to the consultation or claim. A copy of this communication will be sent to the Data Subject or interested party, so they are aware of the identity of the Data Controller and, consequently, the primary party responsible for ensuring the exercise of their right.

# Privacy policy

## RESPONSE TIMES

- OCAMPO EXPEDITIONS SAS, when acting as the Data Controller of the Personal Data Database contained in its information systems, will respond to requests within ten (10) business days if it is a query, and within fifteen (15) business days if it is a claim. The same term applies when verifying that its information systems do not contain Personal Data of the interested party exercising any of the indicated rights.
- In case of a query, update, or rectification, if it is not possible to respond within ten (10) business days, the interested party will be informed of the reasons for the delay and the date on which the request will be addressed, which in no case may exceed five (5) business days following the expiration of the initial ten (10) business days.
- In case of a claim, request to delete, or revoke authorization, if it is not possible to respond within fifteen (15) business days, the interested party will be informed of the reasons for the delay and the date on which the claim will be addressed, which in no case may exceed eight (8) business days following the expiration of the initial fifteen (15) business days.
- OCAMPO EXPEDITIONS SAS, when acting as the Data Controller of the Personal Data Database contained in its information systems, will respond to requests within ten (10) business days if it is an update or rectification, and within fifteen (15) business days if it is to delete or revoke authorization. The same term applies when verifying that its information systems do not contain Personal Data of the interested party exercising any of the indicated rights.

OCAMPO EXPEDITIONS SAS is highly committed to fulfilling the commitment to keep your information safe. We use the most advanced systems and constantly update them to ensure that there is no unauthorized access.

## LINKS TO THIRD PARTIES

This website may contain links to other sites that may be of interest to you. Once you click on these links and leave our page, we no longer have control over the site to which you are redirected and therefore we are not responsible for the terms or privacy or the protection of your data on those other third party sites. These sites are subject to their own privacy policies, so it is recommended that you consult them to confirm that you agree with them.

## CONTROL OF YOUR PERSONAL INFORMATION

At any time you can restrict the collection or use of personal information that is provided to our website. Each time you are asked to fill out a form, such as the user registration form, you can check or uncheck the option to receive information by email. If you have checked the option to receive our newsletter or advertising, you can cancel it at any time.

This company will not sell, assign or distribute the personal information that is collected without your consent, unless required by a judge with a court order. OCAMPO EXPEDITIONS SAS reserves the right to change the terms of this Privacy Policy at any time.

## CHANGES TO THE PRIVACY POLICY

We may update our Privacy Policy from time to time. Therefore, we recommend that you review this page periodically for changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes will take effect immediately after they are posted on this page.

## CONTACT US

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at [ocampo.wpe@gmail.com](mailto:ocampo.wpe@gmail.com)



## Contact us

Thank You for Choosing Ocampo Expeditions

At Ocampo Expeditions, we are passionate about creating unforgettable birdwatching experiences while staying true to our environmental commitment. "In every corner, we safeguard the flight of life. Our environmental commitment is the driving force behind our tours."

Feel free to reach out to us for inquiries, bookings, or just to share your passion for nature:

### Contact Information


Address: Calle 45A #120-44, Barrio Ciudad Pacífica, Valle del Cauca, Cali, Colombia

WhatsApp: +57 3168880202

Email: [ocampo.wpe@gmail.com](mailto:ocampo.wpe@gmail.com)

Instagram: [@ocampoexpeditions\\_birdingtours](https://www.instagram.com/ocampoexpeditions_birdingtours)

Discover and book your next adventure directly from our tour catalog:

 [Ocampo Expeditions Tour Catalog \(https://www.wetravel.com/users/ocampo-expeditions-birding-tours-colombia\)](https://www.wetravel.com/users/ocampo-expeditions-birding-tours-colombia)

